

# EQUINOX

EFFECTIVE IMMEDIATELY END-OF-LIFE NOTICE: L5200 Payment Terminals

December 5, 2018

Dear Valued Partner:

Be advised that due to a component end of life, Equinox must immediately End-of-Life (EOL) all **L5200 payment terminals**. A critical component of the L5200 has reached end of life status with no alternative or replacement available that would allow Equinox to continue manufacturing this product.

Below are important milestones regarding the immediate termination of all *L5200 payment terminals*:

- **FINAL SHIP DATE**

Our objective is to ship all *L5200 payment terminal* orders that have been accepted, no later than **March 31, 2019**. Equinox sponsored repair support will be available for customers for a minimum of three years after the final ship date (i.e., March 31, 2022), as component availability permits, unless otherwise explicitly agreed between Equinox and its customers.

- **END OF SERVICE DATE**

On **March 31, 2022**, Equinox sponsored service and repair of all configurations of our *L5200 payment terminals* will be discontinued.

As an alternative to the EOL *L5200 payment terminal*, Equinox recommends the PCI PTS version 5.0 certified [Luxe 8500i](#) and [Luxe 6200m](#) (wired). These innovative, next generation terminals provide many new features, specifically:

- PCI5+SRED Certification (valid until April 30, 2026)
- PCI-P2PE Domain 1 and Domain 6 compliant
- All-glass, scratch resistance touch display with exceptional picture quality that captures every detail, even in the harshest lighting conditions
- Flexible software platform with multiple implementation options

As a leader in the payment terminal industry, Equinox stands ready to help our partners. If we can assist with your transition efforts to the latest application and hardware platforms, please contact your Equinox Sales Representative directly or email Equinox Customer Support at: [ProductSupport@equinoxpayments.com](mailto:ProductSupport@equinoxpayments.com)

Best Regards,

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### L5200 Part Numbers

EOL PCI2 PART #	DESCRIPTION
010369-611E	PKG,L5200-PCI3 PROD EMV4 BLACK COMM-BLANK
010369-612E	PKG,L5200-PCI3 PROD EMV4 CLESS BLACK COMM-BLANK
010369-613E	PKG,L5200-PCI3 PROD EMV4 BLACK COMM-TG-POE
010369-614E	PKG,L5200-PCI3 PROD EMV4 CLESS BLACK COMM-TG-POE
010369-621E	PKG,L5200-PCI3 DEV EMV4 CLESS BLACK COMM-TG-POE
010385-011E	PKG,L5200s-PCI3 PROD EMV4 BLK COM-BLANK
010385-012E	PKG,L5200s-PCI3 PROD EMV4 BLK CL-SRED COM-BLANK
010385-021E	PKG,L5200s-PCI3 DEV EMV4 BLK CL-SRED COM-TG-POE
010385-201E	PKG,L5200s-PCI3 EMV4 BLK CL COM-BLNK
010369-021E	PKG,L5200-PCI3 DEV EMV4 CLESS BLUE COMM-TG-POE
010369-411E	PKG,L5200-PCI3 PROD EMV4 BLACK COMM-BLANK
010369-412E	PKG,L5200-PCI3 PROD EMV4 CLESS BLACK COMM-BLANK
010369-413E	PKG,L5200-PCI3 PROD EMV4 BLACK COMM-TG-POE
010369-414E	PKG,L5200-PCI3 PROD EMV4 CLESS BLACK COMM-TG-POE
010369-421E	PKG,L5200-PCI3 DEV EMV4 CLESS BLACK COMM-TG-POE
010385-011E	PKG,L5200s-PCI3 PROD EMV4 BLK COM-BLANK
010385-012E	PKG,L5200s-PCI3 PROD EMV4 BLK CL-SRED COM-BLANK
010385-021E	PKG,L5200s-PCI3 DEV EMV4 BLK CL-SRED COM-TG-POE
010385-201E	PKG,L5200s-PCI3 EMV4 BLK CL COM-BLNK

### Frequently Asked Questions

QUESTION	ANSWER
Can I still purchase the L5300?	Yes, the L5300 is not impacted by the component EOL on the L5200.
Does my existing EMV certification apply to the Luxe terminals?	No, the Luxe product family is a new product platform.
What is the process to transition to the Luxe product line?	Contact your Equinox sales director to discuss the options available.