

EQUINOX

EFFECTIVE IMMEDIATELY: END-OF-LIFE NOTICE for Luxe 3300a Payment Terminal

April 15, 2023

Dear Valued Partner:

Thank you for being a loyal customer of Equinox Payments and a supporter of our Luxe 3300a payment terminal, which originally launched in 2021.

This memo serves as formal notification of the immediate end-of-life (EOL) for the **Luxe 3300a**.

Below are important milestones regarding the immediate termination of the Luxe 3300a:

- **END OF LIFE DATE**
On **April 15, 2023**, Equinox will cease implementation of changes to all Luxe 3300a software and firmware.
- **END OF SERVICE DATE**
On **December 31, 2023**, Equinox sponsored service and repair of all configurations of the Luxe 3300a will be discontinued.

We highly recommend that you and your customers migrate to our innovative next-generation family of Luxe terminals, featuring the Luxe 8500i and Luxe 6200m that feature the following:

- Support for Voyager semi-integrated (Luxe 8500i and Luxe 6200m)
- Mobile (Luxe 6200m) use cases
- Advanced PCI 5.x +SRED certified, available for purchase through April 30, 2026
- PCI-P2PE V3 Domain 1 and Domain 5 compliant as part of PCI-validated P2PE solutions, which dramatically simplifies the PCI compliance process
- Built to last design incorporates vivid touch screen technology, wear-resistant injected mold keys and easy-to-locate card readers

Equinox understands the potential disruption this causes and we stand ready to answer any questions and help you with the transition to our Luxe family, running the latest applications. Please contact your Equinox Sales Representative directly or email Equinox Customer Support at: ProductSupport@equinoxpayments.com

Best Regards,

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