END-OF-LIFE NOTICE FOR PCI5 LUXE FEATURE RELEASES

NOVEMBER 24, 2025

Dear Valued Partner:

With the continued focus to provide the latest security standards and the best total cost of ownership for our customers, Equinox invested early to enable its customers to migrate to the PCI6 security standard. Although PCI Security Standards Council (PCI SSC) decided to extend the expiry for PCI PTS version 5.x devices until April 30, 2027 and provide terminal providers greater time to enable the migration, Equinox is ready ahead of schedule to enable the migration today. Given the enhanced security standards, Equinox is proceeding with its scheduled end-of-life (EOL) for PCI5 Luxe Platform Versions and Software bundles for the Luxe 6200m and Luxe 8500i. Equinox encourages customers to upgrade to PCI PTS v6.x software and realize these benefits. Here is a summary of the end-of-life plan and upgrade information along with suggested options:

PCI PTS 5.X END-OF-LIFE AND MIGRATION DETAILS

- Original PCI PTS 5.x expiration: April 30, 2026.
- **PCI SSC extended expiry:** The PCI SSC has extended the expiry date for devices already approved under the PTS POI v5 standard to April 30, 2027.
- Equinox's plan: Equinox will continue its planned EOL for the PCI5 Luxe Platform versions to ensure
 we transition and provide the latest security standard (increased security standards outlined
 below) as well to extend life of deployed terminals in market. The company has already
 transitioned its manufacturing to PCI PTS v6.x devices and is preparing for a future upgrade to PCI
 PTS v7.x.
- Migration recommendation: Equinox is encouraging customers to migrate the Luxe 6200m and Luxe 8500i to PCI6 software as planned. This upgrade provides a higher level of security, particularly for symmetric encryption keys using TR31 key blocks.

BENEFITS OF MIGRATING TO PCI PTS 6.X

Upgrading to PCI PTS 6.x offers a range of security and operational improvements, including:

- **Enhanced key security:** Stronger protection for the transmission and storage of symmetric encryption keys using the more secure TR31 key block format.
- Longer compliance window: The Luxe 6200m and Luxe 8500i are PCI PTS v6.x certified, with compliance effective through April 30, 2032.
- **Protection against evolving threats:** PCI PTS v6 was developed to combat new methods of data theft, including physical and logical attacks.
- **Support for modern technology:** The v6 standard introduced or enhanced support for features like Elliptic Curve Cryptography (ECC) and software-based PIN entry, which keeps devices current with new payment technologies.

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LUXE PCI5 TERMINALS END-OF-LIFE

Equinox will cease manufacturing of PCI5 Luxe terminals after April 30, 2026.

Be assured, Luxe PCI5 terminals in the field may continue to function and can be updated to PCI6 with *Payment Engine Feature Release 6R63.0* (or higher) or *Voyager Feature Release 6R14.0* (or higher). All current EMV Kernel groups are available in <u>both</u> PCI5 and PCI6 software bundles (SW) and application software versions. Additionally, EMV certifications are <u>not required</u> to support PCI6.

LUXE software (SW) bundles, which include *PCI5 Platform versions 2.X.X-X* will <u>no longer</u> be installed for NEW terminal shipments. Furthermore, the repair process will <u>not change</u>, so terminals sent in for service will be returned with the platform software that was on the terminal when it was received.

LUXE PCI5 FINAL ORDERS EFFECTIVE JANUARY 31, 2026

In order to fulfill orders for Luxe PCI5 8500i and 6200m terminals in advance of the PCI5 expiry date, <u>all orders</u> must be submitted prior to *January 31, 2026*. Please consult with your Equinox Sales Director to ensure timely delivery.

LUXE PCI5 SOFTWARE END-OF-LIFE EFFECTIVE APRIL 30, 2027

All NEW features and functionality will be applied **only** to PCI6 Platform software. All NEW Feature Releases will be only for Luxe PCI6 Platform software. Maintenance Releases will address Critical Bug fixes and will continue to be available for Luxe PCI5 Platform software through the end-of-service date

LUXE PCI5 END-OF-SERVICE EFFECTIVE APRIL 30, 2028

All maintenance and support for Luxe PCI5 Platform software will be discontinued. Maintenance Releases for PCI5 Platform software will <u>no longer</u> be available. All Bug fixes will be addressed only in PCI6 Platform software. Additionally, the repair process will <u>not change</u>, so terminals sent in for service will continue to be returned with the platform software that was on the terminal when it was received.

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OPTIONS

We highly recommend that you and your customers review your deployed Luxe software and determine the best plan forward considering the following options:

- Continue using PCI5 Luxe software.
 A deployed Luxe solution <u>will continue</u> to operate using PCI5 software bundles.
- 2) Update to PCI6 Luxe software.

Equinox offers, for a small fee, in-field upgrades of Luxe terminals from PCI5 to PCI6. Your terminal estate can easily be upgraded to PCI6 without the need to take them out of service and send them in for an upgrade. This upgrade is accomplished by downloading and installing the PCI6 Platform software. Since our PCI6 Platform software contains the same EMV kernel groups, a new certification <u>is not</u> required.

Equinox understands there may be additional questions and we stand ready to answer any questions and help you with the transition to newer Luxe software. Please contact your Equinox Sales Representative directly or email Equinox Customer Support at ProductSupport@equinoxpayments.com.

Best Regards,

Robert Hayhow, Vice President

Rob Hayhow

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END-OF-LIFE NOTICE FOR PCI5 LUXE FEATURE RELEASES

NOVEMBER 24, 2025

Software Bundle Part Numbers

BUNDLE PART #	DESCRIPTION
930320-903E	SW BUNDLE, LUXE 8500/6200 FEB 2021 Feature Release
930320-904E	SW BUNDLE, LUXE 8500/6200 APR 2021 Feature Release
930320-905E	SW BUNDLE, LUXE 8500/6200 JUN 2021 Feature Release
930320-906E	SW BUNDLE, LUXE 8500/6200 AUG 2021 Feature Release
930320-907E	SW BUNDLE, LUXE 8500/6200 R49.7 Feature Release
930320-908E	SW BUNDLE, LUXE 8500/6200 R50.0 Feature Release
930320-909E	SW BUNDLE, LUXE 8500/6200 R51.1 Feature Release
930320-910E	SW BUNDLE, LUXE 8500/6200 R52.0 Feature Release
930320-911E	SW BUNDLE, LUXE 8500/6200 R53.0 Feature Release
930320-912E	SW BUNDLE, LUXE 8500/6200 R54.8 Feature Release
930320-912E-R54.9	SW BUNDLE, LUXE 8500/6200 R54.9 Feature Release
930320-913E	SW BUNDLE, LUXE 8500/6200 R55.2 Feature Release
930320-914E	SW BUNDLE, LUXE 8500/6200 R56.1 Feature Release
930320-915E	SW BUNDLE, LUXE 8500/6200 R57.1 Feature Release
930320-916E	SW BUNDLE, LUXE 8500/6200 R58.6 Feature Release
930320-917E	SW BUNDLE, LUXE 8500/6200 R59.1 Feature Release
930320-918E	SW BUNDLE, LUXE 8500/6200 R60.3 Feature Release
930320-918E-R60.0	SW BUNDLE, LUXE 8500/6200 R60.0 Feature Release
930320-918E-R60.1	SW BUNDLE, LUXE 8500/6200 R60.1 Feature Release
930320-918E-R60.2	SW BUNDLE, LUXE 8500/6200 R60.2 Feature Release
930320-918E-R60.2.1	SW BUNDLE, LUXE 8500/6200 R60.2.1 Feature Release
930320-918E-R60.3	SW BUNDLE, LUXE 8500/6200 R60.3 Feature Release
930320-918E-R60.5	SW BUNDLE, LUXE 8500/6200 R60.5 Feature Release
930320-919E	SW BUNDLE, LUXE 8500/6200 R61.0 Feature Release
930320-919E-R61.1	SW BUNDLE, LUXE 8500/6200 R61.1 Feature Release
930320-920E	SW BUNDLE, LUXE 8500/6200 R62.0 Feature Release
930320-930E-5R63.0	SW BUNDLE, LUXE 8500/6200 5R63.0 Feature Release
930320-930E-5R63.1	SW BUNDLE, LUXE 8500/6200 5R63.1 Feature Release
930320-930E-5R63.2	SW BUNDLE, LUXE 8500/6200 5R63.2 Feature Release
930320-930E-5R63.3	SW BUNDLE, LUXE 8500/6200 5R63.3 Feature Release
930320-930E-5R63.4	SW BUNDLE, LUXE 8500/6200 5R63.4 Feature Release
930320-930E-5R63.5	SW BUNDLE, LUXE 8500/6200 5R63.5 Feature Release
930320-930E-5R63.6	SW BUNDLE, LUXE 8500/6200 5R63.6 Feature Release
930320-930E-5R64.0	SW BUNDLE, LUXE 8500/6200 5R64.0 Feature Release
930320-930E-5R64.1	SW BUNDLE, LUXE 8500/6200 5R64.1 Feature Release
930322-001E-R2.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R2.1	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R2.2	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R2.3	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
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END-OF-LIFE NOTICE FOR PCI5 LUXE FEATURE RELEASES

NOVEMBER 24, 2025

END-OF-LIFE NOTICE	FUR PCIS LUXE FEATURE RELEASES	NOVEWBER 24, 2025
BUNDLE PART #	DESCRIPTION	
930322-001E-R3.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R3.1	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R4.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R4.1	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R4.2	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R5.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R5.1	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R5.2	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R6.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R7.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R7.1	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R7.2	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R8.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R8.1	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R8.10	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R8.2	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R8.3	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R8.4	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R8.5	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R8.6	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R8.7	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R8.8	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R8.9	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R9.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R10.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.1	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.10	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.11	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.12	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.13	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.14	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.15	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.16	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.17	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.18	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.19	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.2	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.20	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.21	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	
930322-001E-R11.22	SW BUNDLE, LUXE VOYAGER APPLICATION PROD	

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END-OF-LIFE NOTICE FOR PCI5 LUXE FEATURE RELEASES

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BUNDLE PART #	DESCRIPTION
930322-001E-R11.23	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R11.3	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R11.4	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R11.5	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R11.6	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R11.7	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R11.8	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R11.9	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R12.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R12.1	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R12.2	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R12.3	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R12.4	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R12.5	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R12.6	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-R12.7	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-5R13.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-5R14.0	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-5R14.1	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-5R14.2	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-5R14.3	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-5R14.4	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-5R14.5	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-5R14.6	SW BUNDLE, LUXE VOYAGER APPLICATION PROD
930322-001E-5R14.7	SW BUNDLE, LUXE VOYAGER APPLICATION PROD