Equinox HUB Estate Management System

The Equinox HUB Estate Management system allows businesses to easily deploy, organize, manage, and monitor devices across their enterprise.

Software updates can be rapidly deployed to the entire population, or to sub-sets based on custom hierarchies aligned with business models. Real-time performance indicators and alerts allow users to quickly locate and diagnose problems. Detailed report and audit logs help maintain compliance and control.

ADMINISTRATIVE CONTROLS

Create an entity tree and assign user roles, manage devices, sort by status or location, and change status. Sub-organizations can be added to assign users, devices, regions, franchisees, and departments.

VISUAL DASHBOARD

Gain a real-time snapshot of all activity and alerts through a personalized dashboard. Users can design their dashboard to fit their roles, as well as include quick links to most-used functions. Visual charts and graphs can be added highlight key metrics.

DYNAMIC TERMINAL MONITORING & REPORTING

Receive real-time diagnostics and alerts when terminals go offline. Set parameters when alerts will be generated: online/offline, duration, email address, and alert history.

APPLICATION SIGNING, DOWNLOADS & TERMINAL CONFIGURATION

Sign applications using system-generated customer-specific keys and certificates and prevent unauthorized applications from being loaded on terminals. Configure terminal application parameters based on use case. Pre-load software and configurations and set download times. Set up recurring activity rules that allow terminals to connect to HUB for status uploads and software downloads.

VALUE ADD SOLUTIONS & SERVICES

Equinox App

Use a simple tap of a smartphone to securely set up and configure Luxe terminals in the field. Quickly activate WLAN connectivity and define power management settings based on the sub-organizations, departments, and devices defined in HUB.

Warranty Service Management

Use HUB to submit service requests and track the progress of terminals sent to Equinox for servicing.

This solution is currently accessed through a separate portal.
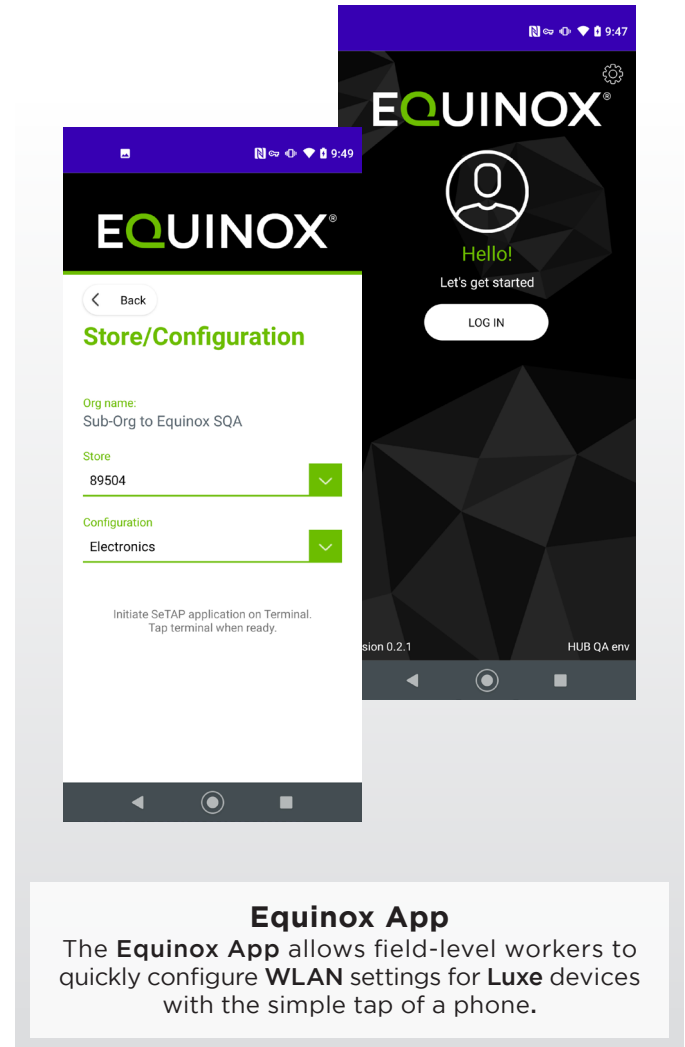
Billing Administration

Easily monitor HUB activity for financial auditing.

Equinox Mobile Network Services*

Manage SIM card and wireless data plans for wireless devices. Activate, deactivate, replace, or suspend merchants' SIM cards in real-time.

Remote Key Injection*

Provision terminals for secure symmetric key loading to terminals anytime, anywhere.

Equinox App
The **Equinox App** allows field-level workers to quickly configure **WLAN** settings for **Luxe** devices with the simple tap of a phone.