

Cleaning your Equinox Terminal

Luxe Family 2025 January

Equinox terminals are designed to function in a retail environment. Resistant to scratches and dents, our Luxe family of terminals are built using a variety of materials that may have specific cleaning requirements.

HOW TO CLEAN YOUR LUXE TERMINAL

- Do NOT use industrial strength or an abrasive cleaner (such as bleach, aerosol spray, or solvents) as it may damage or scratch the terminal and/or screen.
- Do NOT immerse the terminal in ANY liquid as it may damage electrical components.
- Do NOT spray water or cleaner into the Magnetic Stripe Reader (MSR) or Smart Card Reader (SCR) slots, ports, or into ANY openings as it may damage electrical components.
- Do NOT spray or apply any type of cleaner directly onto the terminal.
- 1. Read the above WARNING section.
- 2. Use a soft, lint-free cloth and gently wipe the hard, nonporous outside surface of your Equinox terminal (e.g., display (touch screen), keypad, or other exterior surfaces). See the illustration below. NOTE: Avoid excessive wiping and do NOT use abrasive cloths, towels, paper towels or similar items as it may damage the terminal.



CLEANING THE SMART CARD READER AREA

- 1. Read the above WARNING section.
- 2. Use a can of compressed air to spray air into the Smart Card Reader slot.
- 3. Use short bursts, about two to three seconds long. WARNING: DO NOT insert the tube/hose into the Smart Card Reader as it may damage the terminal.

DISINFECTING YOUR EQUINOX LUXE TERMINAL

- 1. Read the above WARNING section.
- 2. Use a 70% Isopropyl Alcohol Wipe and gently wipe the hard, nonporous outside surface of your Equinox terminal (e.g., display (touch screen), keypad, or other exterior surfaces). See the illustration above. NOTE: If you do NOT have a 70% Isopropyl Alcohol wipe, apply a small amount of 70% Isopropyl Alcohol directly on to a soft. lint-free cloth and clean as directed.
- 3. Wipe the surface with a dry, lint-free cloth to remove any remaining moisture or residue from the terminal. NOTE: Avoid excessive wiping and do NOT use abrasive cloths, towels, paper towels, or similar items as it may damage the terminal. Do NOT allow moisture in any openings or use aerosol sprays, solvents, abrasives, or cleaners containing bleach or hydrogen peroxide. Never submerge your Luxe terminal in any cleaning agent.



